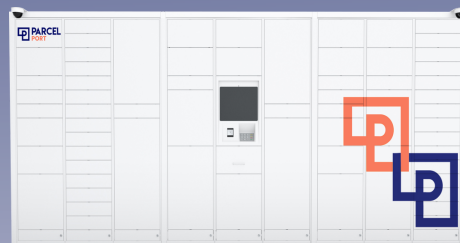


# 5 QUESTIONS

*...for a properly designed residential smart locker.*



# 5 Smart Questions

...for a properly designed smart locker.

No two buildings are exactly alike. Even those with an identical number of units can have vastly different needs.

That's why it is crucial to tackle the following questions **before** requesting quotations and determining a smart locker configuration that will best meet your needs.



## 1 How will you handle the holiday rush?

Data from our smart lockers show delivery volumes soar by more than **29%** during the holiday season. Buildings need a plan on how to manage the influx or increase the capacity of their smart locker to relieve the burden from concierge, staff or security.

## 2 What expiry period will you implement?

How long parcels may stay in your smart locker before being returned to sender, known as the **expiry period**, directly impacts the number of slots needed. The longer the expiry period provided, the larger a configuration required.

## 3 Do you have adequate space and internet access?

Smart lockers require a stable internet connection and enough space to ensure accessibility by couriers and residents alike. For tight spaces, various footprint options are possible such as linear, L-shaped, U-shaped, back-to-back and more.

## 4 How will Canada Post deliveries received and distributed?

The post office does not sanction their drivers to deposit into **any** third-party smart locker. Buildings can obtain a Canada Post parcel locker or, by adding additional slots, concierge can deposit parcels into a ParcelPort Smart Locker on Canada Post's behalf.

## 5 Do you wish to offer additional services to your residents?

ParcelPort offers the convenience of outbound shipping at **discounted rates** right from your smart locker. Value-added services, however, require additional locker slots to maintain capacity requirements for your inbound deliveries.

At ParcelPort, our consultative approach and configurable design process ensures your parcel management solution exceeds expectations and delights residents. Contact us today and learn how a properly designed smart locker can benefit your building.